



PROJECT
HELP
PROGRAM
GUIDELINES



1. Head of Household or spouse must be in one of these categories:
 - A. 60 years of age or older. Proof is required.
 - B. Disabled or handicapped and receiving disability income. Proof is required.
2. Client must live in Empire District Electric's service area or be eligible for service.
3. All bills must be in the name of the Head of Household or Spouse.
4. \$200 is the maximum benefit amount. If pledge to Empire Electric will keep service on 30 days then no co-payment is needed, however, a pay agreement must be made on any remaining balance.
5. Energy related need must be evident with no resources to meet that need.
6. Family or community resources are not available.
7. Chronic requests or continued inappropriate use of resources may disqualify a household from eligibility.
8. All bills and payments must be accounted for on the application for last 30 days.
9. Applicant must account for the following items on the Project Help Application for all household members:

SSI	House payment / rent
Social Security	Utilities (water, electric, gas, sewer, trash)
General Relief	Phone/cell phone
Child Support	Doctor / Hospital
Alimony	Prescriptions
Paycheck stubs	Insurance (car and home)
Unemployment	Credit cards
Worker's Compensation	Car payments
Pensions	Loans
Veteran's benefits	Current months expenditures
Other household expenses	

***** IF APPLYING ONLINE, complete application by following the link below. *****
***** THEN, send copies of all above information to: *****

Economic Security Corporation of Southwest Area
302 Joplin, P.O. Box 207
Joplin, MO 64801

Phone: 417-781-0352 Fax: 417-781-0563 or 417-781-1234 Toll Free: 1-866-923-2483